AppLogic NETWORKS Video QoE Analysis

KEY BENEFITS

- Improved Subscriber Experience: Deliver consistent, high-quality video streaming to enhance customer satisfaction.
- Optimized Resource Allocation: Address capacity bottlenecks efficiently while reducing network strain.
- Revenue Opportunities: Unlock
 new monetization channels through
 premium service offerings.

ANALYZE AND OPTIMIZE VIDEO QUALITY OF EXPERIENCE

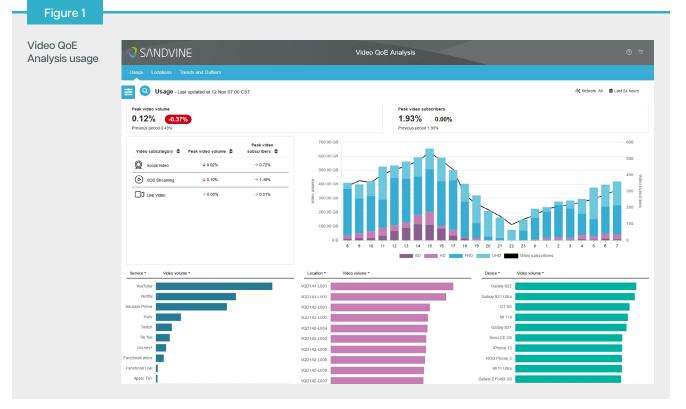
Video Quality of Experience (QoE) is essential as streaming dominates internet traffic globally. Poor QoE caused by initial delays, buffering, or resolution issues leads to subscriber dissatisfaction and churn.

AppLogic Networks' Video QoE Analysis solution empowers service providers to monitor and improve video performance by combining advanced network KPIs, video-specific metrics Key Quality Indicators (KQIs), and subscriber perception metrics. This ensures proactive resolution of video quality issues, optimized resources, and enhances subscriber satisfaction while creating new revenue opportunities.

FEATURES, FUNCTIONALITY AND CAPABILITIES

Video QoE Analysis delivers powerful analytics and tools to address the challenges of video streaming:

- Accurate Video Classification: Differentiates true video streaming traffic from general browsing and accurately analyzes encrypted OTT video traffic.
- Enhanced Video KPIs: Combines foundational KPIs (throughput, latency, packet loss) with
 subscriber perception metrics, including resolution, buffer health, and video startup delay.
- Machine Learning Insights: Predicts QoE outcomes and provides actionable insights to improve video resolution, streaming health, and overall subscriber experience.
- Historical and Predictive Analytics: Offers trends and projections to assist in network
 planning and identifying peak-time behaviors.
- Heat Map Visualization: Highlights QoE challenges and network bottlenecks through geographic usage and performance metrics.
- Custom Reporting: Stores video QoE data in a dedicated schema for flexible reporting and data exports.
- Dashboard Visualization: Pre-packaged dashboards monitor key video traffic trends, resolutions, and usage across devices, services, and locations.



HOW VIDEO QOE ANALYSIS IS PACKAGED

AppLogic Networks offers three Packages; Analyze, Optimize and Monetize:



Video QoE Analysis is part of AppLogic Networks' Analyze Package, alongside complementary solutions:

- Operations Insights
- 5G Adoption Analysis

integration and robust functionality:

These solutions empower service providers to understand network activity, subscriber behavior, and sentiment toward services to deliver consistent and optimal customer satisfaction.

HOW VIDEO QOE ANALYSIS FUNCTIONS IN APPLOGICS' FUNCTIONAL ARCHITECTURE The solution operates across AppLogic's core architecture layers, ensuring seamless

Figure 1

How Video QoE leverages AppLogic Networks' Functional Architecture

Value Delivery	Al/Big Data Use Cases	Dashb & Worl		VAS/BI Services		Managed Services
Data Enrichment	Data Orchestration & Export					
	Data Contextualization and Advanced KQIs (incl. QoE Scoring)					
Data Inteliigence	Real-time control & data plane analysis	ML/AI driven application identification, classification and categorization				Granular KPI creation
Deployment Options	Certified Server & Qualified Software Appliances, Virtual, and Cloud					
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- Deployment Options: Variety of access-agnostic deployment options for fixed, mobile, and converged operators to deploy a single solution to understand the Video QoE that every access type offers.
- Data Intelligence: Real-time data collection for foundational KPIs measuring the performance and usage of accurately classified encrypted video traffic in all types of networks.
- Data Enrichment: Creation of advanced KQIs to measure true subscribers' sentiments
 on video applications and highly contextualized multi-dimensional roll-ups for internal use
 and data export.
- Value Delivery: Dashboards with intuitive workflows, customized reporting, and enablement of building advanced ML models for deeper analysis of the most prevalent traffic type in the network.

BENEFITS

AppLogic Networks' Video QoE Analysis delivers measurable value to service providers:

- Proactive Troubleshooting: Detect and resolve QoE issues before they impact subscribers, reducing support costs.
- Optimized Network Performance: Use insights to allocate resources effectively and address capacity challenges.
- Enhanced Subscriber Experience: Deliver high-quality video streaming by minimizing buffering, delays, and resolution drops.
- Revenue Growth: Enable premium service tiers, offering differentiated video experiences.
- Efficient Capacity Planning: Prioritize spending and optimize content caching strategies for underperforming locations based on granular insights.
- Access-Agnostic Deployment: Deploy seamlessly across diverse network types.

KEY USE CASES

Video QoE Analysis supports critical service provider initiatives:

- QoE Monitoring and Reporting: Continuously track metrics to understand video
 performance trends and subscriber experience.
- Root Cause Analysis: Pinpoint and resolve network or application-level issues affecting video QoE.
- Personalized Video Services: Offer tailored plans for high-value customers, enhancing satisfaction and loyalty.

KEY SOLUTION COMPONENTS

AppLogic Networks' use cases feature key software components, visualizations and tools, across each layer that enable each use case's full value:

Value Delivery	Deep Insights	
value Delivery	3 rd party Data Lakes	
	Insights Data Storage	
Data Enrichment	App QoE Engine, ANI Score Engine, Maestro Policy Engine, Maestro Automation Engine, Maestro Security Engine	
Data Intelligence	ActiveLogic, AppLogic, Intelligent Feeds	
Deployment Options	iQ42100, iQ42300, iQ52600, iQ2080 Dell PowerEdge XR-12, R760, VNF, CNF	

OUR COMMITMENT TO PROVIDING VISIBILITY

Our industry-leading AppLogic core technology delivers deep visibility into network traffic, unlocking new opportunities across every department. Key features include:

- Accurate Application Identification: Over 95% coverage, including encrypted traffic, ensuring precise network insights.
- Content Classification: Granular categorization of applications and services to enhance decision-making.
- QoE KPIs and Sentiment Analysis: Provides critical metrics and behavioral insights to
 optimize user experience.

AppLogic's capabilities empower operators with actionable insights, driving operational efficiency, customer satisfaction, and revenue growth.

Contact us today to learn how Video QoE Analysis can enhance your network capabilities.

Our Industry-leading unique core technology



Unlock New **Business Opportunites**

Department	Business KPIs Improved			
Ops	Operational Efficiency			
Planning	Reduced CAPEX			
Performance	Improved QoE			
Customer Care	CSAT, Retention & ARPU Growth			
Marketing	New Revenue Streams			
Big Data	Enhanced Data Modeling			
Regulatory	Compliance			
Security	Rev Assurance & Fraud Prevention			

ABOUT APPLOGIC NETWORKS

AppLogic Networks' cloud-based App QoE portfolio helps customers deliver high quality, optimized experiences to consumers and enterprises. Customers use our solutions to analyze, optimize, and monetize application experiences using contextual machine learning-based insights and real-time actions. Market-leading classification of more than 95% of traffic across mobile and fixed networks by user, application, device, and location creates uniquely rich, real-time data that significantly enhances interactions between users and applications and drives revenues. For more information visit https://www.applogicnetworks.com or follow AppLogic Networks on X @AppLogic Networks.



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